



KNOW THE BEAUTY OF INNOVATION

# 10 YEAR LIMITED WARRANTY

## ON DECORATIVE DOORLITES & BTHP™ DOORLITE FRAMES

Decorative Doorlites and BTHP™ Doorlite Frames, as sold directly by Plastpro 2000, Inc. are guaranteed to be free of defects in material and workmanship that might unreasonably affect the performance. The terms of this Limited Warranty extends from the first date of purchase at retail by the user for (10) years, and covers only the hermetic sealing system of the Decorate Doorlite directly attributable to defective manufacturing of the unit, which failure results in the permanent obstruction of vision through the unit. **This warranty is for the original user and is non-transferable.**

The terms of this limited warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse or improper use or installed in abnormal or extreme locations or situations.
2. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
3. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
4. Exposure of the door to extreme elements, storage, improper installation and caulking of doorlite frames, improper maintenance, or service.
5. Fire, corrosive fumes, stains, contact with chemically abrasive substances, acts of God, and / or any events or actions not controlled by Plastpro, Inc. or what is considered normal wear and tear.
6. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
7. All doorlites repaired or replaced without Plastpro 2000, Inc. prior expressed written approval.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S. Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9<sup>th</sup> Floor, Los Angeles, CA 90045 upon the discovery of the defect and only within the original warranty period.

1. Door catalog number and description.
2. Name and address of the owner and the installer.
3. Proof of sale.
4. Place of purchase and from whom purchased.
5. Detailed explanation of defect.

If Plastpro 2000, Inc. determines the Decorative Doorlite and BTHP™ is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the Decorative Doorlite and BTHP™ without charge, (b) furnish a replacement Decorative Doorlite and BTHP™ Frame from stock (installation costs of the replacement decorative doorlite not included), or (c) refund the purchase price of the Decorative Doorlite and BTHP™ Frame in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the limited warranty of the replacement will extend only for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

The remedies set forth herein are the homeowner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the original owner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. **IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**