



## LIMITED WARRANTY FOR INTERIOR DOORS

### WARRANTY COVERAGE

Trinity Glass International (Trinity) warrants, subject to the conditions and restrictions stated below, that each door complies with industry standard NWWDA I.S. 6 and all revisions/amendments in effect, when such door was manufactured. Trinity further warrants that each door is free from defects in material and workmanship that would render the product unfit for its designed use, subject to the conditions and restrictions contained herein. THIS WARRANTY DOES NOT COVER ANY DEFECT OR DAMAGE CAUSED BY THE CUSTOMER IN THE INSTALLATION OF THE DOOR AND/OR ANY ACT(S) PERFORMED TO THE DOOR NOT IN STRICT COMPLIANCE WITH TRINITY'S INSTRUCTIONS AND RECOMMENDATIONS, AND ANY OTHER EXCLUSIONS AS CONTAINED HEREIN. THIS WARRANTY SHALL BE INVALID IF AND WHEN ANY ORIGINAL TRINITY COMPONENTS ARE REPLACED. The warranty extends only to the first purchaser (Customer) of the product from Trinity. The warranty period begins on the date of purchase by the customer and extends for the duration of one year.

### WARRANTY CLAIM PROCEDURES:

In the event of discovery of a defect in the product for which warranty is provided, customer must follow the below procedure:

1. All warranty claims must be presented in writing within our one-year warranty time period.
2. All warranty claims must be presented by certified or registered letter to Trinity Glass International, Inc., 33615 1st Way South, Federal Way, WA 98003.
3. Customer must provide, in the written claim to Trinity, the following information:
  - a. Nature or adequate description of defect(s).
  - b. Identification of product included size, design, type, and product number (if available).
  - c. Date of customer purchase.
  - d. Date of manufacture.
4. Customer, at Trinity's option, must permit Trinity (or its representative) to inspect the claimed defective door. No warranty claim shall be considered properly made unless written notice is received by Trinity prior to the expiration of the one-year warranty period.

### EXCLUSIVE REMEDIES

Upon receipt of a valid claim, Trinity shall have the option to either repair the product or provide a replacement product of like kind and design. In any event, no remedy shall exceed the Customer's purchase price of the door. In either instance the limited warranty on the replacement product will last only for the remaining balance of the original product's warranty period. Trinity's liability under this warranty is limited to either repair

or replacement and Trinity in no event will be responsible for shipping, labor, removal of original product, installation of product, expenses, or other charges, costs or claims incurred by Customer. THE CUSTOMER UNDERSTANDS AND AGREES THAT CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THIS LIMITED WARRANTY SHALL BE FOR THE REPLACEMENT OR REPAIR OF THE DEFECTIVE PRODUCT AS PROVIDED FOR HEREIN, AND THE CUSTOMER FURTHER UNDERSTANDS AND AGREES THAT NO OTHER REMEDY INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL LOSS SHALL BE AVAILABLE TO CUSTOMER.

### EXCLUSIONS FROM COVERAGE

This warranty does not cover, but is not limited to: 1) Glass breakage in machined doors, 2) Defects or damages arising from shipment or transportation, 3) Defects or damage due to improper handling, installation, cleaning, maintenance, finishing, improper glazing, acts of God, intentional human acts, misuse, abuse, or circumstances beyond the control of Trinity, 4) Product installed in or submitted to high heat conditions, high moisture conditions, high vibration, or extreme temperature changes, 5) Product installed in sloped glazing applications, 6) Product installed behind storm doors, 7) Product painted dark colors, 8) Breaking of glass, 9) Labor, shipping, or other charges incurred or claimed by Customer, 10) Product used outside the continental U.S., 11) Replacement of the product beyond the balance of the one year warranty period remaining on the original product(s) which it replaced, 12) Failure to properly seal the door (all edges must be sealed immediately after fitting and hanging with the integrity of the finish maintained), 13) Bow or nonalignment in the frame or jamb in which the door is hung, 14) Warp for any 3'6" wide by 7' high, or smaller door, shall not exceed ¼ inch in the plane of the door itself (door wider and/or higher are not warranted against warp, 15) Natural variations in the color or texture of the door, 16) Doors whose basic structure has been altered, 17) Natural aging of caming, and 18) Wood shrinkage.

### DISCLAIMER OF WARRANTY

Trinity makes no other warranty, including a warranty of merchantability or fitness for a particular purpose, with respect to the product or replacement except to the extent provided herein. Invalidation of any one or more of the provisions of this limited warranty shall in no way affect any of the provisions in this limited warranty which remain in full force and effect. Any and all legal actions for any and every breach of this warranty shall be instituted and maintained in any court of competent jurisdiction in the County of Pierce, State of Washington. Trinity reserves the right to modify the terms and conditions of this warranty without prior notice.

This warranty is not transferable.